



Techtrioz Solutions

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Terms and Conditions– mcqXpert

Welcome to **mcqXpert**, the platform for mcq exam preparation. These Terms and Conditions govern your access to and use of our services. By registering or using our platform, you agree to abide by the terms below.

1. Acceptance of Terms

Using **mcqXpert**, you agree to be bound by these Terms and Conditions. If you do not agree, please refrain from using the platform.

2. Services Provided

mcqXpert provides digital educational content, including:

- MCQ-based practice exams, flashcards, and options for revision
- Progress tracking
- Assessing personal state of preparation compared to others in the leaderboard
- Paid packages with exclusive features

We reserve the right to add, remove, or modify any features at our discretion, without prior notice.

3. Account Registration & Usage

- You must register with accurate and up-to-date information.
- You are responsible for maintaining the confidentiality of your account credentials.
- Accounts are **personal** and may not be shared or transferred.
- You agree not to misuse any features or attempt unauthorized access to the system.

4. Payments & Refunds 4.1 Payments

All package prices are displayed on the platform. Payments must be completed before gaining access to the content.

4.2 Refunds

Refunds are handled by our Refund Policy, which includes:

- Refund requests must be made within 24 hours of purchase with valid reasons.



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- Refunds are processed within **7 to 10 working days**, subject to approval.
- Refunds are issued only if the content has **not been accessed or used**.

5. Intellectual Property

All content on the mcqXpert platform—including data, designs, and branding—is owned by mcqXpert, which is a product of Techtrioz Solutions. You may not reproduce, resell, or distribute any materials without written permission.

6. Code of Conduct

While using mcqXpert, you agree to:

- Use the platform for **learning purposes only**
- Avoid cheating, copying, or misusing content
- Do not harass or harm other users
- No attempt to hack the platform. Even no attempt at ethical hacking.
- No attempt to interfere with or disturb traffic to the site manually or by automated script..

Violation of these rules may result in the temporary or permanent suspension of your account.

7. Limitation of Liability

mcqXpert is an educational platform designed to help users prepare for exams. We do not guarantee specific results or outcomes. We are not responsible for:

- Technical issues beyond our control
- Misinterpretation of content
- User actions based on platform use
- The user's actual test result

8. Data Privacy

Your data is handled following our Privacy Policy. We value your privacy and take steps to protect your personal information.

9. Modifications to Terms

mcqXpert may revise these Terms at any time. We will notify users of major updates, but it is your responsibility to review this page periodically. Continued use of the platform means you accept any changes.

10. Governing Law

These Terms and any disputes shall be governed by the laws of the **People's Republic of**



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Bangladesh.

11. Contact Information

Have questions or concerns?

Reach out to us: **Email:** support_mcqxpert@techtrioz.com